



Networking Academy

Cisco Bangalore shall be conducting an off campus event to hire Fresh Graduates for the Customer Advocacy Division..

Please note CCNA qualified candidates will be given preference and would recommend to have your top interested academy students to apply for this.

Job Description of Opening

Associate Customer Support Engineer

The Associate Customer Support Engineer role requires an excellent combination of deep technical expertise and strong communication skills. As part of your development, the ACSE (Associate Customer Support Engineer) program will provide an extensive and intense work experience – using the Cisco model of education, exposure and experience. The Global Talent Acceleration Program [GTAP] signifies the next evolution in Cisco's Service Delivery capability, and represents a new phase in Cisco's cultivation of talent.

This would involve

1. A 7-9 month training program, involving Classroom & On-the-Job Training modules.
2. Prepare for advanced certification and CCIE Written during this course
3. Develop solid knowledge of baseline Technical Services (TS)
4. Develop knowledge as a Network Infrastructure (NI) specialist in core IP routing and switching
5. Should be able to work in flexible shifts.

To know more about Technical Services business:

http://www.cisco.com/web/partners/services/resources/tsquickstart/downloads/Global_Technical_Services_Quick_Start_Guide.pdf

Please ask students to apply at http://202.144.108.139/cisco/Candidate_reg_form.aspx

The form also has names of some of our Cisco Academies and student should select the college name if available else choose "Others"

A formal test would be conducted by Merittrac on behalf of Cisco in December at several locations across India (cities mentioned in the above registration form) and shortlisted candidates would be notified.